

# MEMBERS HANDBOOK



[www.greenacrestennisclub.com](http://www.greenacrestennisclub.com)

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as at **July 2023**



# GREENACRES TENNIS CLUB

## ABOUT US

Greenacres Tennis Club (GTC), Home of the Dragons, is a friendly and welcoming club affiliated with the North East Tennis Association (NETA) and administered by Tennis SA. Our Club was formed in 1961 and 60 years+ on we are stronger than ever.

We pride ourselves on providing tennis opportunities for everyone which is why our membership base is diverse.

Located at Greenacres Reserve, Manoora Street, Greenacres we have 4 well-maintained courts and we are surrounded by an oval, playground, exercise equipment, basketball ring and BBQ facilities offering something for everyone. Greenacres Tennis Club was awarded “Club of the Year” at the 2020 Tennis SA Awards and also received “Sports in the Community” award the same year. In 2022, Greenacres Tennis Club’s social competition, Fiery 3’s, won Tennis SA’s Most Outstanding Competition.

Our club is aligned with the Good Sports program. This partnership enables us to implement policies around alcohol, drugs, smoking to create a safe, welcoming, family-friendly environment.

Greenacres Tennis Club provides a variety of competition tennis and memberships including Juniors, Seniors and Social. We have Junior teams playing Friday nights and Saturday mornings so have competition for all levels as well as Senior competition on Saturday afternoons.

Greenacres Tennis Club:

- Is friendly, welcoming and inclusive
- has four well-maintained tennis courts with lighting
- clubrooms
- is surrounded by modern playground, adult exercise equipment, basketball ring, oval and barbeque facilities
- Senior club practice night on Thursday’s from 7pm



## WHAT DO WE OFFER

Greenacres Tennis Club provides a variety of competitions including Juniors, Seniors and Fiery 3's Social. We have Junior teams playing Friday nights and Saturday mornings as well as Senior competition on Saturday afternoons. Fiery 3's social competition is played on Tuesday night over split times.

Junior tennis is for teenagers and children, 18 years of age and under. Competition is played on Friday evenings and Saturday mornings at various locations around Adelaide's north east suburbs.

### JUNIORS

The junior pathway starts with the Orange Ball competition, played on Saturday mornings. Orange Ball competition is played on modified courts with balls that are only 50% compression of a regular tennis ball. Parents are required to be out on the sidelines of the courts to support their children with scoring, collecting balls etc.

As children progress, they will move the Green Ball competition played on Saturday mornings. The ball is 75% compression and children play on the whole court. Parents are not allowed on the courts in the Green Ball competition and children are responsible for scoring their own matches.

Yellow ball is the final stage of junior tennis and is played on Friday nights and/or Saturday mornings depending on ability. Children are now playing with a ball that is 100% compression.

Juniors that are playing Yellow ball at a higher level can also consider playing Senior competition on Saturday afternoons.

Where possible, it is expected that players stay until all the team has played their matches and show support for both their team and club.

Members who are part of a Yellow or Green ball team could receive a team award, Most Consistent player for their team. This is based on singles results with a minimum of 3 matches won and calculated on the percentage of matches won vs matches played to make it fair as players don't always play the same amount of matches. Forfeits for and against a players



statistics will not be included. Fill-in's and non-financial members will not be eligible for the team award.

For more information, contact our Junior Coordinator at [greenacrestc.juniors@gmail.com](mailto:greenacrestc.juniors@gmail.com)

## **SENIORS**

Senior tennis is for adults and teenagers and can be played all year round. Juniors may also play senior tennis if suited to the competition. We understand that everyone's circumstances differ so have various memberships available.

### **Senior Summer Competition:**

- Matches are played on Saturday afternoons at locations in the north eastern suburbs,
- Singles competition consists of teams of 4 to 6 men or women with each player playing a doubles and singles set, first to 9 games.
- Doubles competition consists of teams of 4 to 6 men or women with players playing 3 doubles matches
- Summer season runs from October to March/April. (depending on finals)

### **Senior Winter Competition:**

- Matches are played on Saturday afternoons at locations throughout the metropolitan area (some divisions are in either the northern or southern suburbs)
- Singles and doubles competition consists of teams of 4 to 6 players.
- Winter Season runs from early May to August.

## **SOCIAL – FIERY 3's**

- Unique social competition played on Tuesday evenings.
- Doubles only, teams of 3 players, first to 5 games, sudden death deuce
- Split times of 6.45pm and 8.15pm
- Sportsmanship votes awarded
- For more information <https://www.greenacrestennisclub.com/tuesday-social-tennis>



## UNIFORMS

Greenacres Tennis Club is passionate about its branding and love to see as many people in “Dragons” uniforms as possible. We look at cost effective ways such as obtaining government grants to subsidise the cost of our uniforms to save our members money.

Greenacres Tennis Club uniform is not compulsory, however, it is preferred as it brings a strong sense of pride to the team and looks fantastic out on court. Our online uniform portal opens up twice a year and we notify our members so you can get your orders in. Our current “Dragons” range includes:

- Hoodie
- Crew neck Jumper
- Cap
- Visor
- Beanie
- NEW Club shirts coming soon.

In order to be more sustainable, we have our “Second Serve” ethical uniform service. If you have a uniform that you no longer wear and the uniform is in good condition with no stains, tears etc, we would love for you to donate it back to the club so other members can wear it with pride. In exchange for donations, we are happy to give you back a \$10 Greenacres Tennis Club voucher that can be used towards future uniform purchases (new and recycled) or in our canteen.

Clean, tidy attire with non-marking shoes should be worn when playing and always wear a hat to protect you from the sun and UV rays.

## EXPECTED PLAYER BEHAVIOUR

- Give your best at all times
- Participate for your own enjoyment and benefit, however, participate as a team
- Play by the rules and show respect for other players, coaches, officials
- Treat all participants in sport how you would like to be treated
- Control your temper. Verbal abuse and sledging are not acceptable behaviours.



## EXPECTED SPECTATOR BEHAVIOUR

Our club is committed to providing a safe environment for participation.

Aggressive, threatening or other inappropriate behaviour by members, their families, their friends, and other sporting personnel while attending a game or event will not be tolerated.

These behaviours are outlined on our Code of Behaviour and specifically include:

- Focus on your child's effort and performance, rather than winning at all costs
- When possible, stay and watch your child's match. Children love it when their parents/care-givers stay and support them.
- Never ridicule or yell at a child for making a mistake or losing a competition.
- Do not use bad language
- Do not harass or ridicule players, coaches, officials or other spectators
- Do not make racist, religious, sexist, threatening or other inappropriate comments to players, coaches, officials or other spectators
- Where possible, assist team manager/captain or coach at games.

If you have experienced inappropriate/ threatening behaviour and would like assistance, please reach out to our Member Protection Officer at [greenacrestc.mpo@gmail.com](mailto:greenacrestc.mpo@gmail.com).

It is important that all our members (juniors, seniors and social) feel safe and nurtured and we try to provide this environment. You can find more support on our website [www.greenacrestennisclub.com](http://www.greenacrestennisclub.com)

## GOOD SPORTS CLUB

As a Good Sports club we have implemented policies around alcohol management, smoking regulations, illegal drugs and safe transport.

There is "No Smoking" inside Greenacres Tennis Club which includes clubrooms and courts. Greenacres Tennis Club is under a liquor licence which means that BYO alcohol **cannot** be brought to the club. Alcohol must be purchased from the bar and must be served by a RSA (Responsible Service of Alcohol). There are dedicated area's where alcohol can be consumed. Alcohol must not be taken out on to the tennis courts, or no further than the BBQ area just outside the fence line.



## WEATHER POLICY

Tennis SA who administers our junior and senior competitions, will advise if matches will be cancelled due to extreme heat or inclement weather via their website:

<https://www.tennis.com.au/sa/competitions/inclement-weather>

When junior tennis matches are cancelled, Tennis SA will update their website by 5pm for Friday matches and 7am for Saturday matches. At times when the weather is inclement, Tennis SA may not cancel matches on their website and leave it up to individual clubs to make the decision as rain patterns can be scattered. In this instance, clubs who are cancelling their matches will notify via **North East Tennis Association** Facebook page. In the event of a match cancellation, our junior coordinator will contact all players via text message as soon as they can.

When senior tennis matches are cancelled, Tennis SA will update their website by 11am on the day of the match. Team captains should keep an eye on this website and notify their team if a match is cancelled in a timely manner.

In the event that Fiery 3's social tennis is cancelled due to weather, you will be notified via a text message/What's App.

Do not assume a match is cancelled just because there has been some rain or it feels hot...always be ready to play until it is confirmed that a match is cancelled.

## FILL-IN'S

In the event that you are not able to play a match, please communicate this to your team captain or junior coordinator at your earliest convenience so a fill-in can be arranged for your team if needed. All fill-ins will need to be approved by our Club Captain who will liaise with Tennis SA to have this approved.

We understand that when you are unwell, it can often be on the day that you notify your team captain but if you know that you have an event on a certain date, please allow as much time as possible as there is considerable work to be done around arranging fill-ins. Please also consider that you are part of a team and have made a commitment to play as many matches as you can throughout the season.



## MEMBERSHIP FEES

We aim to keep our membership fees competitive and affordable. Membership fees help to cover various costs such as leasing of facilities, hiring of extra courts, lights, balls, Tennis SA affiliation fees.

Each year, prior to the Club's Annual General Meeting, membership fees are reviewed and will be advised to players prior to nomination of winter or summer season.

An early bird discount is offered to Saturday senior players who pay in **FULL** prior to Round 4 of the season. There are flexible payment options for those who would like to pay in instalments and enter into a payment plan, however, contact with club Treasurer must be made **PRIOR** to season start for a payment plan to be set up. Early bird discount does not apply to payment plans. When paying fees, notification/receipts should be sent to our Treasurer at [greenacrestctreasurer@gmail.com](mailto:greenacrestctreasurer@gmail.com)

By **Round 6**, if you have not paid in full or entered into payment plan you will not be able to play until membership fees have been paid. Any player who has not fully paid by the end the minor round will not be able to nominate for upcoming seasons.

There are different membership pricing for the following:

- Friday night juniors (includes light hire)
- Saturday morning juniors – orange ball
- Saturday morning juniors – green and yellow ball
- Saturday afternoon seniors – full time player
- Saturday afternoon seniors – rotating player
- Fiery 3's social

Once a fill-in has played 4 matches, there will be a be pro-rated cost.

If you nominate for the season and change your mind about playing throughout the season, membership is still payable and non-refundable.

In the event of a serious injury/illness, the committee will take this into consideration and advise on a case by case basis.





## NOMINATIONS

Seniors and Juniors (yellow and green ball) is played by Summer season which starts in October and Winter season which starts in May. Several months before the start of each season, the club will nominate teams with Tennis SA for the upcoming season. Existing financial players will receive an email advising that nominations are open and the due date. Non-financial players will not receive notice about upcoming nominations

Greenacres Tennis Club endeavour to provide different competition opportunities to its players and in senior competition there are the following competitions:

- Men's Doubles only
- Men's Singles (includes a set of doubles)
- Women's Doubles only
- Women's Singles (includes a set of doubles)
- Mixed Doubles (men and women)

Junior players, boys and girls up to the age of 18, have the below competitions available to them:

- Orange Ball
- Green Ball
- Yellow Ball (Friday night and/or Saturday morning)
- Play/fill-in for Senior team (for more advanced juniors)

Players are required to put forward a nomination **each** season and advise their preferred competition choice (although this cannot always be guaranteed) by the due date advised by the club. We will not assume that because you played summer, you will play winter and vice versa. Nominations received after the due date can only be considered if there is availability within a team.

New players to Greenacres Tennis Club, will need to apply for membership as will returning players who have not played in the prior 12 months.

## COMMUNICATION / SOCIAL MEDIA

Greenacres Tennis Club loves social media and you will find frequent posts on Facebook about activity around our club. If you are not already following us on Facebook, head over and give our page a Like/Follow. Posters will be displayed around club when events are happening.

Other forms of communication are via email and text message so please ensure you keep your details up to date. Information can also be found on club's website. Our Members Handbook also provides key information.

## VOLUNTEERS

Greenacres Tennis Club, like most clubs, rely on volunteers to help keep it running.

Our Executive Committee positions are made up of President, Vice President, Treasurer, Secretary and Member Protection Officer. Our General Committee roles are currently Junior Coordinator, Club Captain, Diversity Officer, Canteen Manager, however, there are varied roles that you can assist with:

- Committee – Executive or General committee role
- Team Manager of your child's team
- Assist in canteen on game day/night
- Assist with club events
- Fundraising
- Cook BBQ's on match day/club events

As part of our commitment to child protection, all committee members require a current Working with Children's Check which can be organised for any volunteers for free.

Our current committee members and positions are:

### EXECUTIVE COMMITTEE

**President** – Kaylah Wilson  
[greenacrestc.president@gmail.com](mailto:greenacrestc.president@gmail.com)



**Vice President** – Darren Lambden  
[greenacrestc.vp@gmail.com](mailto:greenacrestc.vp@gmail.com)



**Treasurer** – Andrew King  
[greenacrestctreasurer@gmail.com](mailto:greenacrestctreasurer@gmail.com)

**Secretary** – David Andrews  
[greenacrestc.secretary@gmail.com](mailto:greenacrestc.secretary@gmail.com)



**Member Protection Officer** – Rachel Owens  
[greenacrestc.mpo@gmail.com](mailto:greenacrestc.mpo@gmail.com)



## GENERAL COMMITTEE

**Club Captain** – Darren Lambden  
[greenacrestc.clubcaptain@gmail.com](mailto:greenacrestc.clubcaptain@gmail.com)



**Junior Coordinator** – Rachel Owens  
[greenacrestc.juniors@gmail.com](mailto:greenacrestc.juniors@gmail.com)



**Diversity Officer** – Position Open  
[greenacrestc.diversity@gmail.com](mailto:greenacrestc.diversity@gmail.com)



**Canteen Manager** – Tim Clark



## EVENTS

Some of the events that we hold throughout the year include:

- Christmas/End of Year celebration (Annual)
- Seniors Singles tournament for men and women (Annual)
- Seniors Doubles tournament for men and women (Annual)
- Junior/Senior tournament for male and female (Annual)
- Themed Fiery 3's nights
- Halloween



## LOST PROPERTY

We cannot take responsibility for any items lost whilst at our club, however, if found we will hold on to them for a month. If items are not claimed, any unlabeled uniform will be donated to our “Second Serve” uniform service. Other clothing and drink bottles will be donated to a charity shop. Racquets will be kept and we will endeavour to find its owner.

## VALUABLES

Any items of value brought into our club are done so at the members’ own risk as we cannot accept liability for any personal belongings being left or damaged.

## TENNIS COACHING

HEAD COACH – Matthew Owens  
Matt Owens Tennis School

Greenacres Tennis Club’s Head Coach is Matthew Owens.

Matthew operates **Matt Owens Tennis School** from the Greenacres Tennis Club from Sunday through to Friday during school terms. Matthew offers the following services in a fun, safe and inclusive environment:

- Tennis Hot Shots from age 5 and up (small group)
- Junior Development classes to advance juniors who have progressed through the Hot Shots program (small group)
- Adult classes (small group)
- Private & semi-private classes

Matthew and all assistant coaches have current National Police Checks and Working with Children Clearances (WWCC).

If you are interested in tennis lessons, please contact Matt Owens Tennis School on 0415 539 270 or [owenstennis@gmail.com](mailto:owenstennis@gmail.com)

More information can be found on his website [www.mattowenstennis.com.au](http://www.mattowenstennis.com.au) or Facebook page **Matt Owens Tennis School**



**Index of Greenacres Tennis Club Policies** (click on policy to access)

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[Greenacres Tennis Club Member Protection Policy](#)

[Greenacres Tennis Club Code of Conduct](#)

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[Greenacres Tennis Club Payment Plan Policy](#)

[Greenacres Tennis Club Smoking Management Policy](#)

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